



# Customer Satisfaction Survey

Pacific Controls Pty Ltd  
32 Container Street  
TINGALPA Q 4173  
Phone (07) 3907 9200

Dear Valued Customer,

Pacific Controls Pty Limited would like to take this opportunity to thank you for your business. We aim to provide our customers with cost effective and reliable quality service through our continuous improvement program. To assist us in achieving our objectives, we would be grateful if you would take time to complete this Survey and return to the below address or fax number (07) 3890 7612

Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Job Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

Customer Satisfaction Type:

- |  |  |  |   |  |
|--|--|--|---|--|
| <input type="checkbox"/> Product         | <input type="checkbox"/> Pricing       | <input type="checkbox"/> Delivery                  | <input type="checkbox"/> Customer Service | <input type="checkbox"/> After Sales Service |
| <input type="checkbox"/> Repair Services | <input type="checkbox"/> Site Services | <input type="checkbox"/> Process Control Solutions | <input type="checkbox"/> Training         | <input type="checkbox"/> Other               |

Level of Service:

- |                                    |                                    |   |                               |                               |
|------------------------------------|------------------------------------|---|-------------------------------|-------------------------------|
| <input type="checkbox"/> Excellent | <input type="checkbox"/> Very Good | <input type="checkbox"/> Met Expectations | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
|------------------------------------|------------------------------------|---|-------------------------------|-------------------------------|

Will you use Pacific Controls products and services in the future?  
Would you recommend Pacific Controls to other organizations?

| Yes                      | No                       |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |

*Comments:*

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Please Return to: Pacific Controls Pty Limited  
32 Container Street  
Tingalpa, Q'land 4173  
Australia  
Fax : (07) 3890 7612  
Intl. Fax : + 617 3890 7612